Crays Hill Primary School

London Road, Crays Hill, Essex, CM11 2UZ

Website: www.crayshill.essex.sch.uk

Email: office.admin@crayshill.essex.sch.uk

Tel: 01268 521914

Headteacher: Mrs H Dyer

"Learning, Safety and Respect for all"

Friday, 23 October 2026

Dear Parents and Carers,

Online Safety – YouTube

We are writing to make you aware of concerns that some children are accessing inappropriate and frightening content on YouTube. This content may be unsuitable for their age and can cause children to feel worried, frightened or upset.

We would be grateful if all parents and carers could check the safety settings on devices their children use and ensure that appropriate parental controls are in place.

Please take a few minutes to check the following settings:

1. Turn on Restricted Mode on YouTube

- Open YouTube and select your profile picture.
- Select **Settings** or look for **Restricted Mode** in the account menu.
- Switch **Restricted Mode ON**.
- Please check this on each device and browser your child uses, as the setting may need to be enabled separately.

2. Consider using YouTube Kids

- Download the **YouTube Kids** app.
- Set up your child's profile and select an appropriate age setting.
- For younger children, consider choosing **Approve content yourself**, so they can only watch videos you have selected.
- You can also turn off the search function to limit what children can find.

3. Switch off autoplay

Where parental controls allow, disable autoplay to prevent videos automatically moving on to other content.

4. Check viewing history

Regularly check what your child has been watching and talk to them about the videos they enjoy. Please remind them to tell a trusted adult if they see anything frightening, upsetting or inappropriate.

Please remember: Restricted Mode and parental controls can help reduce exposure to unsuitable content, but they do not guarantee that all inappropriate videos will be blocked. Active supervision remains important.

You can find further guidance on the official YouTube Help pages:

- Turn Restricted Mode on or off
- YouTube Kids parental controls

Thank you for your support in helping us keep our children safe, both in school and online.

Kind regards,

Mrs Dyer